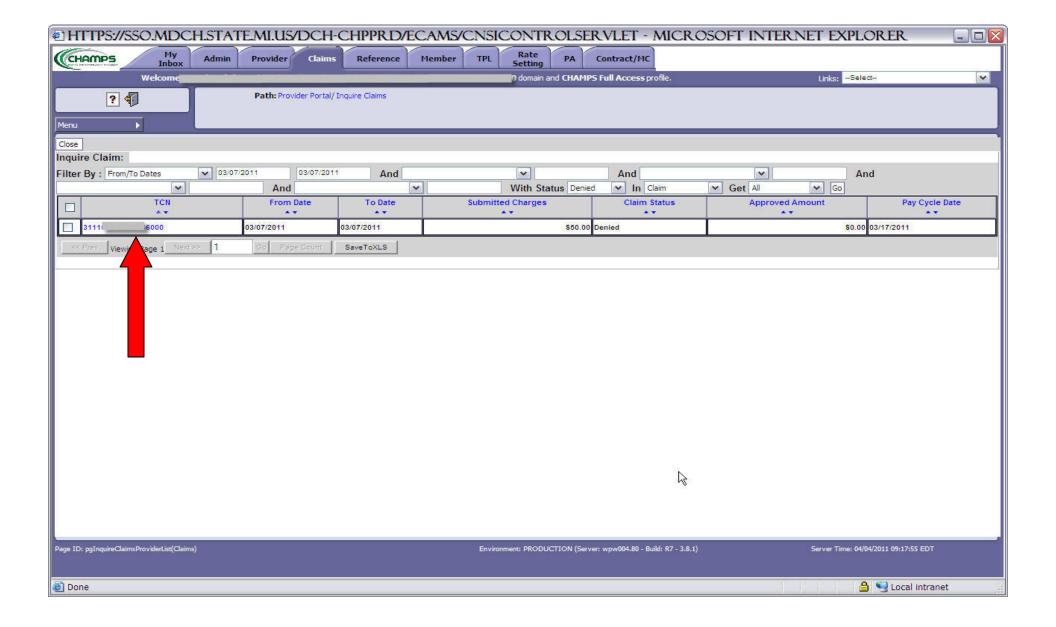# Finding duplicate claims in CHAMPS claims Inquiry
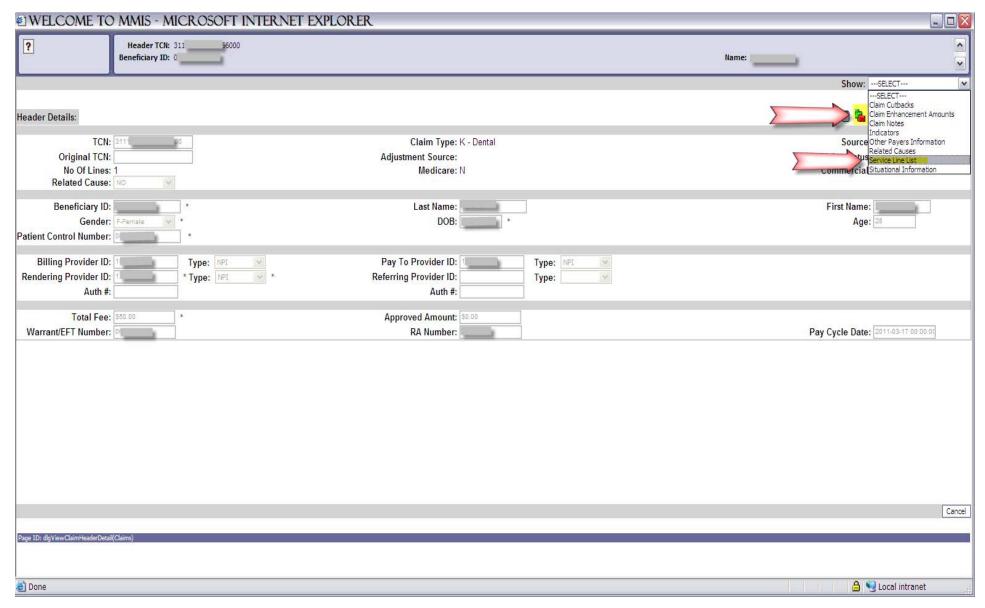
Claim Limit List

To use when claims get duplicate or limit rejections.
Ex: CARC 18 B5 B13

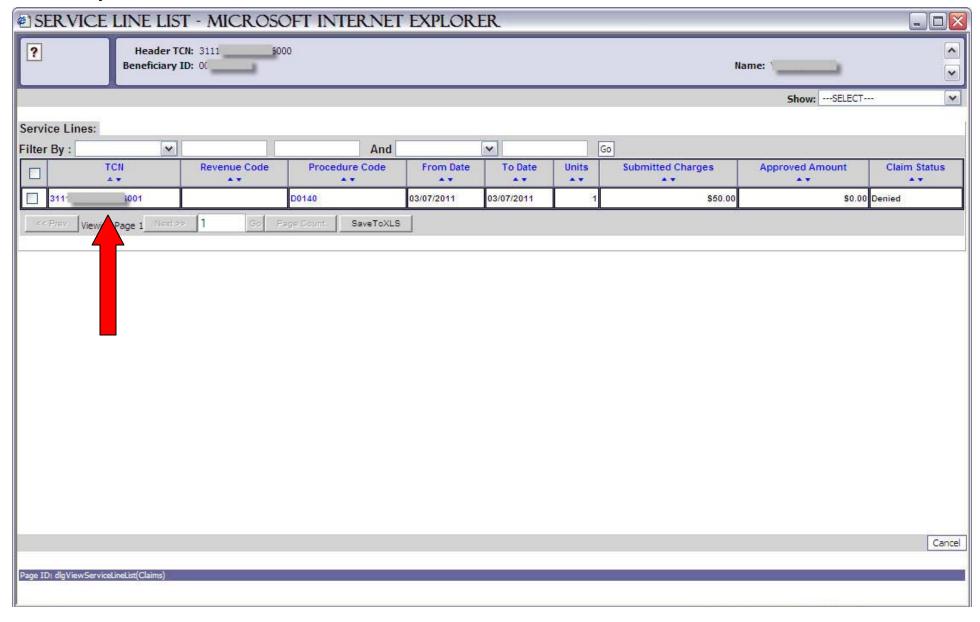•Pull up the TCN and click on the blue hyper linked TCN to bring up the claim header.

•Click on the show menu from the header screen and select SERVICE LINE LIST. You can also click on the red and green file folder icon on the right side of the page to go into the service lines list.

•Click on the service line that is getting the duplicate rejection. In this example there is only 1 line on the claim.

•Go to the top right of the service line detail page and in the SHOW BOX - Select - Claim Limit List. This is only available on the LINE of a claim. This option is NOT available on the HEADER show menu.

Show: ---SELECT--- ▼

---SELECT---
Claim Cutbacks
Claim Enhancement Amounts
Claim Header Detail
Claim Limit List
Claim Notes
Indicators
Other Payers Information
Service Line List
Situational Information

Service Line Detail:

TCN: 3111_____001   Claim Type: K - Dental   Source: HIPAA
Adjustment Source: Claim Status: Denied   Pricing Rule: Default F

Benificiary ID: (_____   Last Name: _____   First Name: _____
Gender: Female   DOB: _____   Age: 28
Benefit Plan: Full Fee-for-service Medical Assistance

Rendering Provider ID: [   ] * Type: [▼] *   Taxonomy: [   ]   Referring Provider ID: [   ] Type: [▼]
Auth #: [   ]   Auth #: [   ]   Place of Service: [11-Office   ▼]

Procedure Code: [D0140   ] *   Oral Cavity: [▼]   Placement Date: [03/07/2011] *
Tooth # : [▼]   Surface Code : 1: [   ] 2: [   ] 3: [   ] 4: [   ] 5: [   ]
Manual Units: [   ]   Billed Units: [1] *   Paid Units: 1
Manual Price: [   ]

Submitted Charges: [$50.00   ] *   Billed Amount: [$50.00   ]   Approved Amount: [$0.00   ]
Medicare Paid: [   ]   Medicare Co-insurance: [   ]   Medicare Deductible: [   ]
Other Insurance: [   ]   Other Insurance Co-Pay: [   ]   Other Insurance Deductible: [   ]

•You will be able to view the Current Claim and the History Claims information. On this screen you can see what the current claim is hitting against that is causing the duplicate or limit rejection. You can also see the PAID date where MDCH shows that the claim was previously paid.

Show: ---SELECT---

Current Claim:

TCN	From Date	To Date	Facility Type	Billing Provider NPI	Servicing Provider NPI	Procedure Code	Revenue Code	Modifiers	Billed Amount	Paid Amount	Paid Date	Units	Error Code
31110____ 1	03/07/2011	03/07/2011	11-Office	15____		D0140			$50.00	$0.00	03/17/2011	1	1227

<< Prev   Viewing Page 1   Next >>   1   Go   Page Count   SaveToXLS

History Claims:

TCN	From Date	To Date	Facility Type	Billing Provider NPI	Servicing Provider NPI	Procedure Code	Revenue Code	Modifiers	Billed Amount	Paid Amount	Paid Date	Units
3111____ 1001	03/07/2011	03/07/2011	11-Office	____	1____	D0140			$50.00	$11.89	03/24/2011	1

<< Prev   Viewing Page 1   Next >>   1   Go   Page Count   SaveToXLS